

Job Description

Job Title: Product Owner

Location: Office based

Department: Development

Position Reports To: Product Team Lead

Company Overview

Gigaclear is a fast growing, game changing builder and provider of pure fibre broadband services to residential customers and businesses in England. We have an ambition to make a significant difference to the broadband landscape in rural England and improve our customers lives through the provision of world class broadband services.

Purpose of the job

The core aim of the Development Team is to provide departments across the business with the software they need to work as effectively as possible. Improving user satisfaction and reliability of our software is critical if we want to achieve our business objectives.

We are at the forefront of what we do, and we are working on ground-breaking projects. This means innovation, automating manual tasks or exploiting cutting edge technology to deliver value back to the business.

We value Agile and work closely as cross-functional teams to rapidly deliver quality software with clear business value and we like to have fun along the way.

As a Product Owner, you will drive the development team by owning one or more product backlogs, gather requirements, and prioritise delivery. You will report on progress throughout projects and grow to be a recognised Subject Matter Expert in the products they own.

Key Accountability & Responsibilities

- Own backlog for agreed list of products
- Gather requirements, User Stories and Acceptance Criteria
- Groom backlog over time and prioritise
- Stakeholder management
- Clear communication with team
- Agree release composition with stakeholders
- Writing business cases where required
- Assist team decomposing User Stories into tasks
- Report on progress of work through team
- Launch products to customers, ensuring effective training
- Ensure quality of team documentation
- Champion best practice and Agile methods

Knowledge & Skills

- Required
 - Minimum of 2 years' experience working in a similar role
 - Working in Agile environment
 - Running requirement gathering and scoping workshops
 - Identification of MVP from pre-existing backlog
 - Working closely with developers, testers and business stakeholders
 - Managing prioritisation across several stakeholders
- Nice to have
 - Subject matter expertise in an aspect of fibre network delivery
 - Exposure to JIRA and Confluence would be a plus
 - Experience of different Agile methodologies – Scrum, Kanban, XP etc
 - CSPO or similar

Qualifications & Accreditations

Degree level of education or equivalent experience.

Our Values

Find a way - we will work together to deliver market-leading solutions and provide customer service excellence to our communities

Do the right thing - we always base our decisions on what we believe is fair, considerate and in the best interest of our customers and our colleagues

Be committed - we are all accountable for our actions and work relentlessly with our many customers to deliver on our promises

Keep it simple - we take potentially complex and confusing information and we make it easy for everyone to understand

This job description is not intended to be exhaustive. The post holder will be expected to adopt a flexible attitude to the duties which may be varied (after discussion), subject to the needs of the business and in keeping with the general profile of the role.

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