

Job description

Job Title: Trainee Designer

Location: Office Based – Central Region

Department: Delivery

Position Reports To: Regional Design Lead

Salary: £22,000 - £26,000 per annum + benefits

Company Overview

Gigaclear is a high growth company delivering fibre-optic broadband to underserved rural communities in England. Started in 2010, the company is expanding rapidly across England. With head offices based in Abingdon, Oxfordshire and a significant proportion of staff based in the field Gigaclear currently has over 280 employees and is pursuing ambitious growth plans.

Purpose of the job

The Design team are responsible for all design activities associated with Gigaclear's FTTP network design.

The team focus on producing a technical design that contains enough detailed and validated information about a cabinet area to give increased confidence in build and cost accuracy. This will also allow the delivery team and our contractors to build the Gigaclear network with minimal change and maximum efficiency. The team take ownership on build area by working on any changes to the design post the start of build.

A trainee designer is required to not only support these activities, but to grow and develop their skillset and responsibilities to progress to a designer/surveyor as part of a development plan.

Key Accountability & Responsibilities

- Act as a point of contact for all design change requests
- Manage design request changes
- Implement approved changes using QGIS (our choice of design tool) and produce updated detailed design packs
- Complete re-costings of updated designs
- Monitor the design team mailbox and ensure all emails are responded to in a timely manner
- Take responsibility for design files on the relevant document management system
- Updating straight line diagrams, splicing schedules and other design documents
- Involved in the planning stage of Network Extensions & Disconnections.
- Gather required information from internal applications such as Salesforce and Jira
- Work with the design lead to produce progress reports

Knowledge & Skills

- Fibre network architecture knowledge - ideally FTTP – advantageous
- Previous experience or knowledge of GIS tools (QGIS, ArcGIS, etc) advantageous
- Comfortable using IT programmes and systems

Our Values

Find a way - we will work together to deliver market-leading solutions and provide customer service excellence to our communities

Do the right thing - we always base our decisions on what we believe is fair, considerate and in the best interest of our customers and our colleagues

Be committed - we are all accountable for our actions and work relentlessly with our many customers to deliver on our promises

Keep it simple - we take potentially complex and confusing information and we make it easy for everyone to understand

This job description is not intended to be exhaustive. The post holder will be expected to adopt a flexible attitude to the duties which may be varied (after discussion), subject to the needs of the business and in keeping with the general profile of the role.

Gigaclear is not currently engaging with any external recruitment agencies or suppliers for this role. Gigaclear has a preferred supplier list of Agencies / Suppliers with whom T&Cs have been agreed and Gigaclear will only accept CVs from these suppliers for roles we have formally requested they work – this request will come from a member of the HR team. Any speculative CVs submitted without this request will be deemed property of Gigaclear and may be engaged with directly without Gigaclear being liable for any “introduction fee”.