

Project Delivery Lead (Post Delivery)

Join the brand that is transforming rural areas with ultrafast full fibre broadband. We're the team where talented people are encouraged to thrive and enhance their career.

Powered by brilliant people with bright ideas, we want to hear yours. Our success is driven by your creativity, collaboration and commitment.

Reporting to the Project Manager (Post Delivery), the Project Delivery Lead (Post Delivery) will be responsible for a variety of tasks to support the delivery of a quality FTTP network on disconnected works, RFSI, installations and any other projects. The Project Delivery Lead will be responsible for ensuring appropriate actions are taken with contractors, ensuring compliance across the board to the SROH, NJUG guidelines and HAUC spec. The Project Delivery Lead will be the single point of contact on all quality and build/installation related issues and will take full ownership throughout the work with the Project Managers support.

You are ambitious, an expert in your field with the tenacity to succeed. You will be able to demonstrate the essential criteria whilst bringing your own passion and ideas. Some of the key skills you will possess are:

- Drive the delivery of the disconnects/RFSI/Installation programme, working with stakeholders to deliver on time, safely and to standard
- Audit completed works to facilitate the application for payment sign off process
- Monitoring supplier partner coring programme
- Stakeholder management and engagement with the Highways Authority, ensuring that statutory legislation is adhered to
- Good communication skills and ability to build rapport with multiple stakeholders is essential
- Customer facing with regular interactions with members of the public through management of any customer complaints on the ground, working to resolve any issues in a timely manner.
- Responsibility for assurance across quality and Health & Safety standards to ensure they are being applied by the contractor
- Support the Project Manager in providing quality compliance throughout the delivery process, ensuring quality is in place and maintained during delivery
- Ensuring site supervisor to gang ratio is correct.

You share our values. They make us who we are:

- **Find a way:** Always working together to deliver market-leading solutions and provide customer service excellence to our communities
- **Be committed:** We are all accountable for our actions and work relentlessly with our many customers to deliver on our promises
- **Do the right thing:** We always base our decisions on what we believe is fair, considerate and in the best interest of our customers and our colleagues
- **Keep it simple:** In an industry of complexity and confusion, we make things easy for everyone to understand

Culture & benefits:

We empower people to do what they do best; fast. We want you to bring you, so we don't 'fence' anyone in to a single way of working. You will get the latest news through our staff magazine, Gigabites, and monthly company updates (food can play a major part in this!). You are living and breathing our values, so your colleagues may nominate you for our Star of the Month award. If you win you get an extra day's holiday. Like us, you probably like to get a bit social too. We have a weekly running club, Gigaclear FC plus two company socials a year, and more.

On top of this we offer great benefits such as, Study Support, Income Protection, Life Assurance, Pension and 25 days holiday (plus bank holidays).

When you apply for this role, please access the full job description in the account registration area.